



Support Link

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Referral Policy

General information:

- Support Link can be contacted for initial discussion, prior to referral.
- All referrals are made through CMHTs
- Available to people, aged 16-65, living in Dacorum District and St Alban's and District, Watford and Three Rivers District

Who can be referred?

To be eligible for referral to the project, a service user will have:-

- ✓ severe and enduring mental health difficulties (including personality disorders)
- ✓ a history of offending behaviour and/or additional problems related to substance misuse.

The service user will also have 1 or more of the following:-

- ✓ a history of or potential for non-compliance with services.
- ✓ a need for 7-day a week service availability.
- ✓ a need for intensive support in order to function in the community.
- ✓ a risk of re-offending or re-admission to hospital.

Who can refer?

- ✓ Care Co-ordinator within CMHT.

Referral procedure

Referral process has 4 steps:-

- 1. Referral Information should be sent to Service Manager or Team Leader, Support Link:-**
 1. Complete the Referral Form, state what kind of support is needed, number of hours, visits required, etc and return to the service with :
 - Recent Risk Assessment and CPA form and CPA Needs Assessment
 - Recent Consultant Psychiatrist or Social Work report/ assessment or discharge summary
- 2. First Meeting. Referrer and Support Link (Service Manager or Team Leader and Project Worker)**

Support Link will clarify any additional referral info needed that has not been supplied at this point, in order to satisfy their outcomes monitoring procedure, and risk assessment procedure
- 3. Second Meeting. Referrer, Support Link and Client.**

Support Plan completed and agreed at this meeting. 6 week review date set.
- 4. Service begins.** (If agreement is reached). There will be a Support Link review after the first 6 weeks of support and then at 3 monthly intervals.